



# **WELCOME HOME**

## **ACCOMMODATION CATEGORIES**

Your EC home is your place to relax and recharge, and it's important you feel 100% comfortable. That's why we have accommodation options to suit your personal priorities.

## **STANDARD**

This option offers great value for money for the budget-conscious student.

## COMFORT

This is our mid-range accommodation, offering a higher level of comfort.

## **SUPERIOR**

Our premium range is for those seeking well-appointed accommodation and ideal for our 30+ students.

## **ICONS**

Look out for these icons on our destination pages to see the best way to travel from each accommodation to school:

Cycle Cycle



Walk

Train





Bus

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# **ACCOMMODATION TERMS**



	Standard Homestay	Twin or Single Homestay room with access to a shared bathroom
Homestay	Comfort Homestay	Twin or Single Homestay room with access to an ensuite or private bathroom
Student Residences	Residence / Summer Residence	A building designated for the accommodation of students with common area space and normally containing additional facilities
	Student House / Apartment	An individual dwelling occupied only by students. Additional facilities are not normally available
	Shared House / Apartment	An individual dwelling that may be occupied by students or employed individuals
Shared Accommodation	Co-Living	A way of living focused on a genuine sense of community, using shared spaces and facilities. Students will be expected to participate in the co-living lifestyle
	Aparthotel	An apartment complex that includes additional facilities and amenities OR a self-contained apartment within a hotel complex
	Room Only	There are no meal provisions and facilities for cooking are not available
	Self-Catering	Students have access to a kitchen or kitchenette and may prepare all of their own meals
Board Basis	Bed & Breakfast [B&B]	Breakfast is provided but no other meals
	Half Board	Breakfast and Dinner included
	Full Board	Breakfast, Lunch and Dinner included
	Studio Single	A space that combines bedroom, bathroom & kitchenette into a single room with one bed.  There may be also a small seating area
	Studio Twin	A space that combines bedroom, bathroom & kitchenette into a single room with two beds.  There may be also a small seating area
	Studio Semi-private kitchen	A space that combines bedroom, bathroom & shared kitchenette (with one other room only)
	Single	A bedroom occupied by one person only. The room may have one or more beds
Room Type	Twin	A bedroom occupied by two people in separate beds. The beds may be single, double or queen sized.
	Double	A bedroom occupied by two people sharing the one bed
	Twin for Sole Use	A student may choose to purchase a twin room for sole occupation and pay double the twin rate
	Triple	A bedroom occupied by up to three people in separate single beds
	Quad	A bedroom occupied by up to four people in separate single beds
	Family Room	A room with multiple beds (one may be a sofa bed), which may be used by a family only
	Ensuite	A bathroom that is immediately adjoining a bedroom and forming part of the same set of rooms. Both a single and a twin room can be ensuite
	Private Bathroom	A bathroom that is for the sole use of a student in a designated room that is not ensuite.  Applies to single rooms only
Bathrooms	Semi-private Bathroom	A bathroom that is designated for students in a specific room(s). A maximum of two students may share a semi-private bathroom
	Shared Bathroom	A bathroom that is shared by three or more students. Only one student occupies the bathroom at any time.
	Communal Bathroom	A bathroom that is shared by multiple students, normally on the same residence floor. The large room will contain multiple toilet stalls and separate shower stalls. Multiple students may use this facility at the same time.

## **EARLY ARRIVALS AND EXTENSIONS**

 $When a student \ requests \ a \ stay \ of \ less \ than \ 7 \ days, \ or \ additional \ nights \ are \ required \ at \ the \ start \ or \ end \ of \ a \ stay, \ the \ following \ rules \ will \ apply:$ 

	Availability can only be guaranteed within 21 days of arrival (subject to availability).
	For arrivals during high season (as noted on the Price List), availability can only be guaranteed within 7 days of arrival (subject to availability).
For stays of 1 or 2 nights	Extra nights are ONLY available as an extension to a booking and cannot be made as a stand alone booking.
	Once confirmed, the booking is guaranteed and is subject to EC's standard Terms and Conditions for EC Accommodation.
	Additional nights will only be offered at the approved Additional Night Rates.
For stays of <b>3+ nights</b>	Students will be charged at the weekly rate.

## EC LONDON 2022

Prices are in Great British Pounds (GBP)

To create a Quote and place a Booking with instant confirmation, 24 hours a day, 7 days a week, go to portal.ecenglish.com



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#### **FEES & FACTS**

Registration Fee £55

Accommodation Placement Fee £35

Course Materials

1-4 weeks £**20** Additional week £5 (Max. £60)

**Optional Student** 

Insurance £10 per week (For students aged 70+ years please contact us)

Visa Document Courier Fee £75

Bank Transfer Fee £13

U18's Care Supplement £20 per week

Minimum age 16 years

Students under 18 must book single room homestay for the duration of their course, return airport transfers (if arriving and departing between 8pm & 8am) and require a parental consent

Minimum stay 1 week

Class size Average 10

Timetable

Lessons alternate between morning and afternoon sessions

Courses start Every Monday

Accommodation

Arrival day: Saturday Departure day: Saturday

Lessons

45 mins 1 lesson 20 lessons = 15 hrs/week 22.5 hrs/week 30 lessons =

#### Courses include

- Orange Carpet Experience
- · Online placement test
- EC Online
- Free access to Microsoft Office for the duration of the course, including Word, Power Point and
- English language activities and workshops
- · Welcome activity
- · Social and cultural programme
- · Internet access
- · All intensive 24+ weeks courses include the option of joining an exam prep course, subject to availability

## Public holidays on a weekday 03 Jan, 15 Apr, 18 Apr, 02 May 02 Jun, 03 June, 29 Aug, 26

Dec, 27 Dec

Students can choose to study at multiple EC schools with rates calculated on total course duration. Please see individual school pages for weekly prices.

#### COLLBEES

PRICES PER WEEK	LESSONS PER WEEK	1 - 11 WEEKS*	12 - 23 WEEKS	24+ WEEKS
General English (GE)	20	£340	£305	-
Intensive English	30	£420	£380	-
English for Work (20 GE + 10 English for Work) Maximum course duration: 12 weeks	30	£420	£380	-
English in the City (20 GE + 10 English in the City)** Maximum course duration: 4 weeks	30	£420	-	-
Academic Semester/Year	20	-	-	£275
Intensive Academic Semester/Year	30	-	-	£330
Cambridge Exam Preparation	30	£420	-	-
Exam Preparation IELTS Recommended course duration: minimum of 4 weeks	20	£340	£305	-
*High Season Supplement 13 Jun - 9 Sep for ALL courses shorter than 12 weeks	-	£20 p/w	-	-

<sup>\*\*</sup>Available only during High Season

ENGLISH PLUS (Combine your course with)				
One-to-One	Min 2 lessons	£90 per lesson		

EXAM PRE	EXAM PREPARATION COURSE DATES					
COURSE	WEEKS	COURSE DATES	EXAM DATES	MINIMUM LEVEL		
B2 First (FCE)	10 10	04 Jan - 11 Mar 03 Oct - 09 Dec*	Fri 11 Mar Sat 10 Dec	Intermediate Intermediate		
C1 Advanced (CAE)	10 10	04 Jan - 11 Mar* 03 Oct - 9 Dec*	Sat 12 Mar Sat 10 Dec	Pre-Advanced Pre-Advanced		
C2 Proficiency (CPE)	9 10	04 Jan - 04 Mar* 26 Sep - 02 Dec*	Sat 05 Mar Sat 04 Dec	Advanced Advanced		
Exam Prepara	ation IELTS	Every Monday	see: www.ielts.org	Intermediate		

Exam fees not included and dates subject to change (refer to http://cambridgeesol-centres.org) \*Additional accommodation (without course) may be booked from the last date of the exam course.

## **ACCOMMODATION AND TRANSFERS**

HOMESTAY	DISTANCE TO SCHOOL	PRICE PER WEEK	HIGH SEASON 11 JUN - 10 SEP		
STANDARD - S	Shared Bathroon	า			
Twin room*   B&B	45 - 60 mins	£175 p/w	£215 p/w		
Twin room*   Half Board	45 - 60 mins	£210 p/w	£250 p/w		
Single room   Self-Catering	45 - 60 mins	£200 p/w	£245 p/w		
Single room   B&B	45 - 60 mins	£210 p/w	£250 p/w		
Single room   Half Board	45 - 60 mins	£240 p/w	£285 p/w		
Single room   Self-Catering	20 - 45 mins	£235 p/w	£275 p/w		
Single room   B&B	20 - 45 mins	£240 p/w	£285 p/w		
Single room   Half Board	20 - 45 mins	£270 p/w	£320 p/w		
COMFORT - Private Bathroom					
Single room   B&B	20 - 45 mins	£300 p/w	£345 p/w		
Single room   Half Board	20 - 45 mins	£325 p/w	£370 p/w		

<sup>\*</sup>Only available for two students booking together

Special dietary requirements may be accommodated subject to availability at a fee of £45 per week

STUDENT RESIDENCES	DISTANCE TO SCHOOL	PRICE PER WEEK	HIGH SEASON 11 JUN - 10 SEP
Comfort Scape Wembley Residence Studio single room, ensuite bathroom, self-catering (min 6 weeks)	40 mins	£395 p/w	£435 p/w
Superior Drapery Plaza Residence Single room, ensuite bathroom, self-catering (min 2 weeks)	30 mins	£430 p/w	£475 p/w
Superior Drapery Plaza Residence Studio single room, ensuite bathroom, self-catering (min 2 weeks)	30 mins	£500 p/w	£565 p/w
Superior iQ Shoreditch Residence Studio single room, ensuite bathroom, self-catering (min 4 weeks)	15 mins	£515 p/w	£580 p/w

AIRPORT TRANSFER	ONE WAY
Heathrow Airport (LHR)	£145
Gatwick Airport (LGW)	£170
Stansted Airport (STN)	£165
Luton Airport (LTN)	£165
London City Airport (LCY)	£100
St. Pancras International Railway Station	£95

Two students may share the cost of a transfer to the same address Airport transfer waiting fee £20 per hour

## **EC LONDON 30+** 2022

Prices are in Great British Pounds (GBP)

To create a Quote and place a Booking with instant confirmation, 24 hours a day, 7 days a week, go to portal.ecenglish.com



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#### **FEES & FACTS**

Registration Fee £55

Accommodation Placement Fee £35

Course Materials

1-4 weeks **£20** 

Additional week £5 (Max. £60)

**Optional Student** 

Insurance £10 per week (For students aged 70+ years please contact us)

Visa Document Courier Fee £75

Bank Transfer Fee £13

Minimum age 30 years

Minimum stay 1 week

Class size Average 10 (max 12)

Timetable

Lessons alternate between morning and afternoon

Courses start Every Monday

Accommodation Arrival day: Saturday Departure day: Saturday

Lessons

1 lesson = 45 mins 20 lessons = 15 hrs/week 30 lessons = 22.5 hrs/week

Public holidays on a weekday

03 Jan, 15 Apr, 18 Apr, 02 May, 02 Jun, 03 June, 29 Aug, 26 Dec, 27 Dec

#### Courses include

- Orange Carpet Experience
- Online placement test
- EC Online
- · Free access to Microsoft Office for the duration of the course, including Word, Power Point and much more
- English language activities and workshops
- · Welcome activity
- · Social and cultural programme
- · Internet access

Students can choose to study at multiple EC schools with rates calculated on total course duration. Please see individual school pages for weekly prices.

#### **COURSES**

OCHOLO				
PRICES PER WEEK	LESSONS PER WEEK	1 - 11 WEEKS*	12 - 23 WEEKS	24+ WEEKS
General English (GE)	20	£340	£305	£275
Intensive English	30	£420	£380	£330
English for Work (20 GE + 10 English for Work) Maximum course duration: 12 weeks	30	£420	£380	-
English in the City (20 GE + 10 English in the City) Maximum course duration: 4 weeks	30	£420	-	-
Business English (minimum level: Upper-Intermediate)	20	£340	£305	-
*High Season Supplement 13 Jun - 9 Sep for ALL courses shorter than 12 weeks	-	£20 p/w	-	-
	PRICES PER WEEK  General English (GE) Intensive English English for Work (20 GE + 10 English for Work) Maximum course duration: 12 weeks English in the City (20 GE + 10 English in the City) Maximum course duration: 4 weeks Business English (minimum levet Upper-Intermediate) *High Season Supplement 13 Jun - 9 Sep	PRICES PER WEEK  General English (GE)  Intensive English  20  Intensive English  30  English for Work (20 GE + 10 English for Work)  Maximum course duration: 12 weeks  English in the City (20 GE + 10 English in the City)  Maximum course duration: 4 weeks  Business English (minimum levet Upper-Intermediate)  20  *High Season Supplement 13 Jun - 9 Sep	PRICES PER WEEK         LESSONS PER WEEK         1-11 WEEKS*           General English (GE)         20         £340           Intensive English         30         £420           English for Work (20 GE + 10 English for Work) Maximum course duration: 12 weeks         30         £420           English in the City (20 GE + 10 English in the City) Maximum course duration: 4 weeks         30         £420           Business English (minimum levet Upper-Intermediate)         20         £340           *High Season Supplement 13 Jun - 9 Sep         £20 - 60	PRICES PER WEEK         LESSONS PER WEEK         1-11 WEEKS* WEEKS* WEEKS           General English (GE)         20         £340         £305           Intensive English         30         £420         £380           English for Work (20 GE + 10 English for Work) Maximum course duration: 12 weeks         30         £420         £380           English in the City (20 GE + 10 English in the City) Maximum course duration: 4 weeks         30         £420         -           Business English (minimum level Upper-Intermediate)         20         £340         £305           *High Season Supplement 13 Jun - 9 Sep         £30 5         £30 5

ENGLISH PLUS (Combine your course with)			
One-to-One	Min 2 lessons	£90 per lesson	

#### **ACCOMMODATION AND TRANSFERS**

HOMESTAY	DISTANCE TO SCHOOL	PRICE PER WEEK	HIGH SEASON 11 JUN - 10 SEP			
STANDARD - Shared Bathroom						
Twin room*   B&B	45 - 60 mins	£175 p/w	£215 p/w			
Twin room*   Half Board	45 - 60 mins	£210 p/w	£250 p/w			
Single room   Self-Catering	45 - 60 mins	£200 p/w	£245 p/w			
Single room   B&B	45 - 60 mins	£210 p/w	£250 p/w			
Single room   Half Board	45 - 60 mins	£240 p/w	£285 p/w			
Single room   Self-Catering	20 - 45 mins	£235 p/w	£275 p/w			
Single room   B&B	20 - 45 mins	£240 p/w	£285 p/w			
Single room   Half Board	20 - 45 mins	£270 p/w	£320 p/w			
COMFORT - Private Bathroom						
Single room   B&B	20 - 45 mins	£300 p/w	£345 p/w			
Single room   Half Board	20 - 45 mins	£325 p/w	£370 p/w			

\*Only available for two students booking together Special dietary requirements may be accommodated subject to availability at a fee of £45 per week

STUDENT RESIDENCES	DISTANCE TO SCHOOL	PRICE PER WEEK	HIGH SEASON 11 JUN - 10 SEP
Comfort Scape Wembley Residence Studio single room, ensuite bathroom, self-catering (min 6 weeks)	40 mins	£395 p/w	£435 p/w
Superior Drapery Plaza Residence Single room, ensuite bathroom, self-catering (min 2 weeks)	30 mins	£430 p/w	£475 p/w
Superior Drapery Plaza Residence Studio single room, ensuite bathroom, self-catering (min 2 weeks)	30 mins	£500 p/w	£565 p/w
Superior iQ Shoreditch Residence Studio single room, ensuite bathroom, self-catering (min 4 weeks)	E 15 mins	£515 p/w	£580 p/w

AIRPORT TRANSFER	ONE WAY
Heathrow Airport (LHR)	£145
Gatwick Airport (LGW)	£170
Stansted Airport (STN)	£165
Luton Airport (LTN)	£165
London City Airport (LCY)	£100
St. Pancras International Railway Station	£95

Two students may share the cost of a transfer to the same address Airport transfer waiting fee £20 per hour

## **EC CAMBRIDGE** 2022

Prices are in Great British Pounds (GBP)

To create a **Quote** and place a **Booking** with **instant confirmation, 24** hours a day, **7** days a week, go to **portal.ecenglish.com** 



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#### **FEES & FACTS**

Registration Fee £55

Accommodation Placement Fee £35

Course Materials

1-4 weeks £20 Additional week £5 (Max. £60)

Optional Student

**Insurance** £10 per week (For students aged 70+ years please contact us)

Visa Document Courier Fee £75

Bank Transfer Fee £13

U18's Care Supplement £20 per week

Minimum age 16 years

Students under 18 must book single room homestay for the duration of their course, return airport transfers (if arriving and departing between 8pm & 8am) and require a parental consent form.

Minimum stay

UniBridge: 4 weeks Fast Track & General English: 1 week

Class size UniBridge Academic English: Average 6 (max 8), Unibridge GE & Exam Prep: Average 10 (max 15), Fast Track & General English: Average 10 (max 15)

#### Timetable

Lessons alternate between morning and afternoon sessions

Courses start UniBridge: set start dates listed below Fast Track & General English: Every Monday

## Accommodation

Arrival day: Saturday Departure day: Saturday

#### Lessons

1 lesson = 45 mins 4 lesson = 3 hrs/week 16 lessons = 12 hrs/week 20 lessons = 15 hrs/week

26 lessons = 19.5 hrs/week 30 lessons = 22.5 hrs/week

#### Courses include

- Orange Carpet Experience
- · Online placement test
- EC Online
- e-Portfolio (only with UniBridge programme)
- Free access to Microsoft Office for the duration of the course, including Word, Power Point and much more
- English language activities and workshops
- · Welcome activity
- · Social and cultural programme
- · Internet access

#### Fast Track Premium Package

- Pre-arrival counselling session with a member of the academic team
- Weekly coaching session with the academic team
- Free tea and coffee in the student lounge
- Discount on One-to-One lessons

# **Public holidays on a weekday**03 Jan, 15 Apr, 18 Apr, 02 May, 02 Jun, 03 Jun, 29 Aug, 26 Dec,

27 Dec

Students can choose to study at multiple EC schools with rates calculated on total course duration. Please see individual school pages for weekly prices.

#### **COURSES**

PRICES PER WEEK	LESSONS PER WEEK	4 - 12 WEEKS*	13+ WEEKS	
UniBridge Standard (12 GE + 8 Academic English)	20	£330	£295	-
UniBridge Intensive (12 GE + 8 Academic English + 10 Exam Prep)	30	£415	£345	-
UniBridge Academic Module Add-on	4	£85	£85	-
PRICES PER WEEK	LESSONS PER WEEK	1 - 11 WEEKS*	12 - 23 WEEKS	24+ WEEKS
General English (GE)	20	£330	£295	£245
Fast Track Standard (12 GE + 4 One-to-One)	16	£450	£450	£450
Fast Track Intensive (12 GE + 10 English for Work + 4 One-to-One)	26	£550	£550	£550
Fast Track Premium Package Add-on	-	£30 per week		
*High Season Supplement 13 Jun - 9 Sep for ALL courses shorter than 12 weeks	-	£20 p/w	-	-

### ENGLISH PLUS (Combine your course with)

One-to-One	Min 2 lessons	£90 per lesson
One-to-One Fast Track Premium*	Min 2 lessons	£80 per lesson

<sup>\*</sup>Only available with Fast Track Premium Package Add-on

UNIBRIDGE START DATES					
4 January	31 January	28 February	28 March		
25 April	23 May	20 June	18 July		
15 August	12 September	10 October	7 November		
5 December					

#### **ACCOMMODATION AND TRANSFERS**

HOMESTAY	DISTANCE TO SCHOOL	PRICE PER WEEK	HIGH SEASON 11 JUN - 10 SEP		
STANDARD - S	Shared Bathroon	n			
Twin room*   Self-Catering	30 - 40 mins	£145 p/w	£165 p/w		
Twin room*   B&B	30 - 40 mins	£165 p/w	£185 p/w		
Twin room*   Half Board	30 - 40 mins	£180 p/w	£200 p/w		
Single room   Self-Catering	30 - 40 mins	£165 p/w	£195 p/w		
Single room   B&B	30 - 40 mins	£185 p/w	£215 p/w		
Single room   Half Board	30 - 40 mins	£200 p/w	£235 p/w		
COMFORT - Private Bathroom					
Single room   B&B	30 - 40 mins	£270 p/w	£295 p/w		
Single room   Half Board	30 - 40 mins	£285 p/w	£310 p/w		

<sup>\*</sup>Only available for two students booking together

Special dietary requirements may be accommodated subject to availability at a fee of £45 per week

STUDENT RESIDENCES	DISTANCE TO SCHOOL	PRICE PER WEEK	HIGH SEASON 11 JUN - 10 SEP
Comfort Tripos Court Residence Single room, ensuite bathroom, self-catering	20 mins	£315 p/w	£330 p/w
Superior Castle Street Residence Single studio room, ensuite bathroom, self-catering	12 mins	£345 p/w	£360 p/w

TRANSPORT	PER WEEK
Bicycle Hire	£30

AIRPORT TRANSFER	ONE WAY
Stansted Airport (STN)	£110
Luton Airport (LTN)	£115
Southend Airport (SEN)	£155
Heathrow (LHR)\London City (LCY) / London St. Pancras International Railway Station	£185
Gatwick Airport (LGW)	£215

Two students may share the cost of a transfer to the same address Airport transfer waiting fee £20 per hour

## **EC BRIGHTON** 2022

Prices are in Great British Pounds (GBP)

To create a Quote and place a Booking with instant confirmation, 24 hours a day, 7 days a week, go to portal.ecenglish.com



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### **FEES & FACTS**

Registration Fee £55

Accommodation

Placement Fee £35

Course Materials

1-4 weeks £**20** Additional week £5 (Max. £60)

**Optional Student** 

Insurance £10 per week (For students aged 70+ years please contact us)

Visa Document Courier Fee £75

Bank Transfer Fee £13

U18's Care Supplement £20 per week

Minimum age 16 years

Students under 18 must book single room homestay for the duration of their course, return airport transfers (if arriving and departing between 8pm & 8am) and require a parental consent

Minimum stay 1 week

Class size Average 12

Timetable

Lessons alternate between morning and afternoon

Courses start Every Monday

Accommodation

Arrival day: Saturday Departure day: Saturday

Lessons

1 lesson 45 mins 20 lessons = 15 hrs/week 30 lessons = 22.5 hrs/week

Public holidays on a weekday

03 Jan, 15 Apr, 18 Apr, 02 May, 02 Jun, 03 June, 29 Aug, 26 Dec, 27 Dec

#### Courses include

- Orange Carpet Experience
- · Online placement test
- · Free access to Microsoft Office for the duration of the course, including Word, Power Point and
- English language activities and workshops
- · Welcome activity
- · Social and cultural programme
- · Internet access
- · All intensive 24+ weeks courses include the option of joining an exam prep course, subject to availability

Students can choose to study at multiple EC schools with rates calculated on total course duration. Please see individual school pages for weekly prices.

#### COURSES

OOOKOLO				
PRICES PER WEEK	LESSONS PER WEEK	1 - 11 WEEKS*	12 - 23 WEEKS	24+ WEEKS
General English (GE)	20	£325	£285	-
Intensive English	30	£410	£340	-
English for Work (20 GE + 10 English for Work) Maximum course duration: 12 weeks	30	£410	£340	-
English in the City (20 GE + 10 English in the City)** Maximum course duration: 4 weeks	30	£410	-	-
Academic Semester/Year	20	-	-	£240
Intensive Academic Semester/Year	30	-	-	£305
Cambridge Exam Preparation	30	£410	-	-
Exam Preparation IELTS Recommended course duration: Minimum of 4 weeks	20	£325	£285	-
*High Season Supplement 13 Jun - 9 Sep for ALL courses shorter than 12 weeks	-	£20 p/w	-	-

<sup>\*\*</sup>Available only during High Season

ENGLISH PLUS (Combine your course with)			
One-to-One	One-to-One Min 2 lessons £80 per lesson		

EXAM PR	EXAM PREPARATION COURSE DATES				
	WEEKS	COURSE DATES	EXAM DATES	MINIMUM LEVEL	
B2 First (FCE)	10 8 10	28 Mar - 03 Jun* 04 Jul - 26 Aug 03 Oct - 09 Dec*	Sat 04 Jun Thu 25 Aug Sat 10 Dec	Intermediate Upper-Intermediate Intermediate	
C1 Advanced (CAE)	10 8 10	28 Mar - 03 Jun* 04 Jul - 26 Aug 03 Oct - 09 Dec*	Sat 04 Jun Fri 26 Aug Sat 10 Dec	Pre-Advanced Advanced Pre-Advanced	
Exam Prepa	ration IELTS	Every Monday	see: www.ielts.org	Intermediate	

Exam fees not included and dates subject to change (refer to http://cambridgeesol-centres.org) \*Additional accommodation (without course) may be booked from the last date of the exam course.

## **ACCOMMODATION AND TRANSFERS**

HOMESTAY	DISTANCE TO SCHOOL	PRICE PER WEEK	HIGH SEASON 11 JUN - 10 SEP
STANDARD - S	Shared Bathroon	n	
Twin room*   Self-Catering	30 - 45 mins	£135 p/w	£165 p/w
Twin room*   B&B	30 - 45 mins	£155 p/w	£185 p/w
Twin room*   Half Board	30 - 45 mins	£170 p/w	£200 p/w
Single room   Self-Catering	30 - 45 mins	£160 p/w	£190 p/w
Single room   B&B	30 - 45 mins	£180 p/w	£210 p/w
Single room   Half Board	30 - 45 mins	£200 p/w	£230 p/w
COMFORT - P	rivate Bathroom	1	
Single room   B&B	30 - 45 mins	£265 p/w	£300 p/w
Single room   Half Board	30 - 45 mins	£280 p/w	£315 p/w

<sup>\*</sup>Only available for two students booking together

Special dietary requirements may be accommodated subject to availability at a fee of £45 per week

STUDENT RESIDENCES	DISTANCE TO SCHOOL	PRICE PER WEEK	HIGH SEASON 11 JUN - 10 SEP
Superior Mitre House Residence Single room, ensuite bathroom, self-catering	🏌 15 mins	£330 p/w	£355 p/w
Superior iQ Abacus House Residence Single room, ensuite bathroom, self-catering (min 4 weeks)	15 mins	£330 p/w	£355 p/w

AIRPORT TRANSFER	ONE WAY
Gatwick Airport (LGW)	£100
Heathrow Airport (LHR)	£155
Ashford International Railway Station	£150
London St. Pancras International Railway Station	£180
Luton [LTN] / Stansted [STN] / Southend [SEN] Airports	£235

Two students may share the cost of a transfer to the same address Airport transfer waiting fee £20 per hour

## **EC BRISTOL** 2022

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#### **FEES & FACTS**

Registration Fee £55

Accommodation Placement Fee £35

Course Materials

1-4 weeks £20

Additional week £5 (Max. £60)

**Optional Student Insurance** £10 per week (For students aged 70+ years please contact us)

please contact us)

Visa Document Courier Fee £75

Bank Transfer Fee £13

U18's Care Supplement £20 per week

Minimum age 16 years

Students under 18 must book single room homestay for the duration of their course, return airport transfers (if arriving and departing between 8pm & 8am) and require a parental consent form.

Minimum stay 1 week

Class size Average 10 (max 15)

Timetable

Lessons may alternate between morning and afternoon sessions

Courses start Every Monday

Accommodation

Arrival day: Saturday Departure day: Saturday

Lessons

1 lesson = 45 mins 20 lessons = 15 hrs/week 30 lessons = 22.5 hrs/week

**Public holidays on a weekday** 03 Jan, 15 Apr, 18 Apr, 02 May,

03 Jan, 15 Apr, 18 Apr, 02 May, 02 Jun, 03 June, 29 Aug, 26 Dec, 27 Dec

#### Courses include

- Orange Carpet Experience
- · Online placement test
- EC Online
- Free access to Microsoft Office for the duration of the course, including Word, Power Point and much more
- English language activities and workshops
- · Welcome activity
- · Social and cultural programme
- Internet access
- All intensive 24+ weeks courses include the option of joining an exam prep course, subject to availability

Students can choose to study at multiple EC schools with rates calculated on total course duration. Please see individual school pages for weekly prices.

### **COURSES**

PRICES PER WEEK	LESSONS PER WEEK	1 - 11 WEEKS*	12 - 23 WEEKS	24+ WEEKS
General English (GE)	20	£310	£250	-
Intensive English	30	£385	£315	-
English for Work (20 GE + 10 English for Work) Maximum course duration: 12 weeks	30	£385	£315	-
Academic Semester/Year	20	-	-	£235
Intensive Academic Semester/Year	30	-	-	£295
Exam Preparation IELTS Recommended course duration: minimum of 4 weeks	20	£305	£250	-
*High Season Supplement 13 Jun - 9 Sep for ALL courses shorter than 12 weeks	-	£20 p/w	-	-

ENGLISH PLUS (Combine your course with)		
One-to-One	Min 2 lessons	£70 per lesson

EXAM PREPARATION COURSE DATES					
COURSE DATES EXAM DATES MINIMUM LEVEL					
Exam Preparation IELTS	Every Monday	see: www.ielts.org	Intermediate		

Exam fees not included and dates subject to change

## ACCOMMODATION AND TRANSFERS

DISTANCE TO SCHOOL	PRICE PER WEEK	HIGH SEASON 11 JUN - 10 SEP
Shared Bathroon	n	
15 - 50 mins	£135 p/w	£160 p/w
15 - 50 mins	£140 p/w	£165 p/w
15 - 50 mins	£165 p/w	£190 p/w
15 - 50 mins	£160 p/w	£185 p/w
15 - 50 mins	£170 p/w	£195 p/w
15 - 50 mins	£195 p/w	£220 p/w
rivate Bathroom	1	
15 - 50 mins	£255 p/w	£270 p/w
15 - 50 mins	£270 p/w	£285 p/w
	TO SCHOOL Shared Bathroon 15-50 mins 15-50 mins 15-50 mins 15-50 mins 15-50 mins 2-rivate Bathroon 15-50 mins 15-50 mins	TO SCHOOL PER WEEK  Shared Bathroom  15 - 50

<sup>\*</sup>Only available for two students booking together

Special dietary requirements may be accommodated subject to availability at a fee of £45 per week

STUDENT RESIDENCES	DISTANCE	PRICE	HIGH SEASON
	TO SCHOOL	PER WEEK	11 JUN - 10 SEP
Standard IQ Bristol Residence (min 4 weeks) Single room, ensuite bathroom, self-catering	🏌 15 mins	£315 p/w	£330 p/w

AIRPORT TRANSFER	ONE WAY
Bristol Airport (BRS)	£50
Heathrow Airport (LHR)	£250
Gatwick Airport (LGW)	£285

Two students may share the cost of a transfer to the same address Airport transfer waiting fee £20 per hour

## **EC MANCHESTER** 2022

Prices are in Great British Pounds (GBP)

To create a **Quote** and place a **Booking** with **instant confirmation, 24** hours a day, **7** days a week, go to **portal.ecenglish.com** 



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#### **FEES & FACTS**

Registration Fee £55

Accommodation Placement Fee £35

Course Materials

1-4 weeks <sup>£</sup>20 Additional week <sup>£</sup>5 (Max. <sup>£</sup>60)

Optional Student

Insurance £10 per week (For students aged 70+ years please contact us)

Visa Document Courier Fee £75

Bank Transfer Fee £13

U18's Care Supplement £20 per week

Minimum age 15 years

Students under 18 must book single room homestay for the duration of their course, return airport transfers (if arriving and departing between 8pm & 8am) and require a parental consent form.

Minimum stay 1 week

Class size Average 10 (max 15)

Timetable

Lessons may alternate between morning and afternoon sessions

Courses start Every Monday

Accommodation

Arrival day: Saturday Departure day: Saturday

Lessons

1 lesson = 45 mins 20 lessons = 15 hrs/week 30 lessons = 22.5 hrs/week

Public holidays on a weekday

03 Jan, 15 Apr, 18 Apr, 02 May, 02 Jun, 03 June, 29 Aug, 26 Dec, 27 Dec

#### Courses include

- Orange Carpet Experience
- · Online placement test
- FC 0-1:--
- Free access to Microsoft Office for the duration of the course, including Word, Power Point and much more
- English language activities and workshops
- · Welcome activity
- · Social and cultural programme
- · Internet access
- All intensive 24+ weeks courses include the option of joining an exam prep course, subject to availability

Students can choose to study at multiple EC schools with rates calculated on total course duration. Please see individual school pages for weekly prices.

#### **COURSES**

PRICES PER WEEK	LESSONS PER WEEK	1 - 11 WEEKS*	12 - 23 WEEKS	24+ WEEKS
General English (GE)	20	£320	£290	-
Intensive English	30	£410	£340	-
Academic Semester/Year	20	-	-	£240
Intensive Academic Semester/Year	30	-	-	£310
Exam Preparation IELTS Recommended course duration: minimum of 4 weeks	20	£320	£290	-
*High Season Supplement 13 Jun - 9 Sep for ALL courses shorter than 12 weeks	-	£20 p/w	-	-

ENGLISH PLUS (Combine your course with)				
One-to-One Min 2 lessons £80 per lesson				

EXAM PREPARATION COURSE DATES					
COURSE DATES EXAM DATES MINIMUM LEVEL					
Exam Preparation IELTS	Every Monday	see: www.ielts.org	Intermediate		

Exam fees not included and dates subject to change

## ACCOMMODATION AND TRANSFERS

HOMESTAY	DISTANCE TO SCHOOL	PRICE PER WEEK	HIGH SEASON 11 JUN - 10 SEP	
STANDARD - Shared Bathroom				
Twin room*   Self-Catering	15 - 50 mins	£140 p/w	£155 p/w	
Twin room*   B&B	15 - 50 mins	£160 p/w	£175 p/w	
Twin room*   Half Board	15 - 50 mins	£175 p/w	£190 p/w	
Single room   Self-Catering	15 - 50 mins	£165 p/w	£175 p/w	
Single room   B&B	15 - 50 mins	£185 p/w	£195 p/w	
Single room   Half Board	15 - 50 mins	£200 p/w	£210 p/w	
COMFORT - Private Bathroom				
Single room   B&B	15 - 50 mins	£255 p/w	£270 p/w	
Single room   Half Board	15 - 50 mins	£270 p/w	£285 p/w	

<sup>\*</sup>Only available for two students booking together

Special dietary requirements may be accommodated subject to availability at a fee of £45 per week

STUDENT RESIDENCES	DISTANCE	PRICE	HIGH SEASON
	TO SCHOOL	PER WEEK	11 JUN - 10 SEP
Standard Riverside House Residence Single room, ensuite bathroom, self-catering	20 mins	£260 p/w	£275 p/w

AIRPORT TRANSFER	ONE WAY
Manchester Piccadilly Train Station	£60
Manchester Airport (MAN)	£90
Heathrow Airport (LHR)	£450
Gatwick Airport (LGW)	£525

Two students may share the cost of a transfer to the same address Airport transfer waiting fee £20 per hour



## **UK, IRELAND, MALTA & SOUTH AFRICA**

#### 1. PAYMENTS

Payments may be made by bank transfer or credit card and must be received in full 14 days prior to the course start date. A non-refundable deposit must be paid immediately upon booking. A booking confirmation will only be sent when a deposit has been received. Bank details are provided on the invoice. Payment must include all bank transfer charges (including intermediary bank charges).

Ireland Only: Payments must be made through our Transfermate Education account at https://ecenglish.paytostudy.com/

#### 2 VISAS

EC cannot be held responsible for decisions taken by embassies or immigration officials regarding entry visas or visa extensions.

Visa advice can only be given by the appropriate Embassy, Consulate or High Commission. Students should contact their local Embassy, Consulate or High Commission to ensure they are allowed to enter and study in their chosen location. Students must maintain a valid visa status and their course will be terminated without a valid visa.

It is the responsibility of the applicant to ensure that the most updated regulations / processes are being followed. EC cannot be held responsible for any visa regulation changes which occur after the booking has been confirmed in compliance with the then existing regulations.

A visa document courier fee or postal fee is charged each time documents have to be sent by courier or post. Please see individual school pages for exact fees. If a visa application is rejected and we receive written evidence at least 7 days prior to arrival, we will refund the fees received, less any bank charges, any non-refundable fees (registration fee, courier fees and bank charges) and the residence accommodation cancellation fees if applicable.

In the case of visa denial less than 7 days prior to arrival, cancellation fees will apply (see paragraph 3).

#### 3. REFUND AND CANCELLATION FEES

Non-Refundable fees: The following fees are non-refundable where applicable: Deposits, registration fees, book fees (the first four weeks only), insurance fees, courier and accommodation fees. If EC cancels a programme after a student's enrolment, EC will refund all monies already paid to EC.

Students who require a visa/temporary residence permit may not be able to shorten their course due to the terms of their visa/ temporary residence permit. When determining the number of weeks of a student's programme, EC will consider a partial week the same as if a whole week were completed, provided the student was present at least one day during the scheduled week.

In the event that a refund is due, prorated refunds will be calculated on a weekly basis. All refunds will be made within 60 days of cancellation, unless otherwise stated by local legislation.

All students attending an EC Centre will be subject to destination specific Enrolment and Refund Agreement policies.

#### **CANCELLATION PRIOR TO ARRIVAL**

## All Schools - Tuition:

To students cancelling 14 days or more prior to the course start date or to students who have had their visa application rejected, EC will refund fees received in full less non-refundable charges (see fees listed above), the value of these fees vary according to region, the costs are listed for each school in the price list. Students who are cancelling or postponing in less than 14 day prior to the course start date will be charged a cancellation fee equivalent to 1 week of tuition and all non-refundable charges (see fees listed above).

#### All schools - Accommodation:

Students cancelling or postponing 14 days or less prior to their accommodation dates, for reasons other than visa denial, will be charged a two-week accommodation fee at the rate quoted in the price list for the accommodation booked and the accommodation placement fee. Accommodation booked through EC that is not subject to the standard cancellation terms, must be cancelled or postponed according to the cancellation terms quoted at the time of booking to avoid a cancellation fee which may amount to the full stay charge.

Please also refer to the T&Cs for each residence, which are available on the relevant factsheets found on our Partners' site, or check with your EC representative.

#### CANCELLATION, REDUCTION AFTER ARRIVAL, OR "NO SHOWS"

#### All Schools - Tuition:

After the start date of a student's course, any lesson hours reduced, cancelled or shortened, at the student's request, are non-refundable.

## All schools – Accommodation:

Students leaving their accommodation must give notice in writing 4 weeks prior to termination. If the 4-week notice period is not provided, a cancellation fee equal to 4 weeks of the accommodation cost will apply. After deducting the price of accommodation used at the rate quoted in the price list, including the required notice period charged at the same rate, students will be refunded the remaining accommodation costs.

Please note: Certain accommodation options may be subject to alternative cancellation charges. Should these differ from above, students will be notified at the time of booking.

Please also refer to the T&Cs for each residence, which are available on the relevant factsheets found on our Partners' site, or check with your EC representative.

#### Refund Due Dates (all schools):

For students cancelling before arrival, refunds will be made within 60 days of the first scheduled day of class or the documented date of cancellation, whichever is earlier. For students cancelling after arrival, the refund due will be paid within 60 days from the date of determination of cancellation. Any refunds due will be paid to the person or organisation who originally paid the fees

#### 4. CHANGES TO ENROLMENT

EC reserves the right to charge an administration fee of 50GBP/80EUR each time the course, accommodation or centre is changed or postponed after EC has confirmed the initial enrolment. This also includes requests for changes whilst the student is at school. A downgrade in course type after booking is considered a cancellation and the same refund policies will apply.

#### SESSION BREAKS

Session breaks are dependent upon destination, course duration and visa requirements and are subject to EC's session break policy, available from: http://partners.ecenglish.com/resources/session-break-policy

#### 6. PUBLIC HOLIDAYS 2021 FALLING ON A WEEKDAY

All EC centres will be closed on Public Holidays. An updated list of public holiday dates can be found on individual school pages and on the EC website. Centres do not make up for lessons missed on these dates. Exceptions are made for One-to-One lessons, which will be made up. There is no refund for lessons missed due to a public holiday. All published course start dates fall on a Monday, however, if this day is a public holiday, the course will begin on the following working day.

#### 7. CHRISTMAS HOLIDAYS 2021/2022

Schools will be closed only on Public holidays during this time (see the individual school price list). Lessons will not be made up on these days.

#### 8. REDUCTION OF LESSONS

EC reserves the right to reduce the number of lessons in a class due to insufficient number of students. The lessons may be reduced as follows:

- General 20/Exam 20/Academic Year 20: If 1-3 students in class lessons reduced to 10 lessons/ week; If 4-6 students in class lessons reduced to 15 lessons/week
- Mini Group 20/Business English Mini Group 20: If 1-3 students in the class lessons reduced to 10 lessons/ week
- Intensive/Exam 30/Academic Year 30: If 1-3 students in class lessons reduced to 15 lessons/week; If 4-6 students in class lessons reduced to 20 lessons/week
- Mini Group 30/Business English Mini Group 30: If 1-3 students in the class lessons reduced to 15 lessons/week
- Club 50+: If 1-3 students in class courses change to standard Mini Group 20 and the social programme may change slightly.

English in the City / English for Work: If 1-3 students in class, lessons reduced to 4 lessons per week; if 4-6 students reduced to 6 lessons a week.

If a student does not agree to the reduction of lessons and wishes to change, cancel or transfer to another location where they will not need to reduce lessons/merging of classes, students are not penalized for this change and would be refunded appropriately.

### 9. ONE-TO-ONE LESSONS

All One-to-One lessons require 72 hours notice for cancellation, postponement or changes for a refund to be calculated. Sessions cancelled, postponed or changed in less than 72 hours will be charged in full.

One-to-one lessons booked as a course package (20 lessons or more per week), will be treated like all other EC programs and refunded as per standard terms and conditions.

One-to-One lessons are dependent on availability of staff and classroom space and will be scheduled accordingly. These lessons may be offered outside of regular class times and are subject to teacher and classroom availability.

We recommend booking more than 48 hours in advance as availability cannot be

## 10. REISSUING LOST/MISPLACED STUDENT CERTIFICATES

Paper reprint 30GBP / 30EUR

Electronic files can be sent at no cost

guaranteed if the period is shorter than that.

#### 11. LEVEL OF ENGLISH

If a student does not have the minimum level of English required to follow a specific course, as determined by EC's Placement Test, EC reserves the right to move the student to an appropriate course for their level.

#### 12. SCHOLARSHIPS

Recipients of scholarships or government grants should expect to pay a deposit to the school they are attending in cases where reimbursement to the school is not provided prior to the student commencing their course.

#### 13. AIRPORT TRANSFERS

Flight details including: arrival time, flight numbers, airline and point of origin must be advised 7 days prior to arrival in order for EC to provide airport transfers. No refunds will be granted on transfers if flight details are not sent to EC at least

7 days prior to arrival. Airport transfer fees include a maximum of 1 hour and 30 minutes waiting time. In the event of delays exceeding 1 hour and 30 minutes, students will be charged the additional fee at the school.

Transfer cancellations made within 48 hours of arrival and no-shows will be charged in full.

#### 14. CLASS INFORMATION

Courses run from Monday to Friday and are scheduled in the morning and/or afternoon depending on location. EC reserves the right to change timetable structure. EC reserves the right to use classrooms in alternative premises of a similar standard.

Special focus classes, free language workshops and language activities may vary between centres and are subject to change due to availability.

Any class that is cancelled by EC will be entitled to a full refund.

English in the City - some activities outside of the classroom may incur extra costs for transport and/or admission. All activities which include extra fees are optional and students may opt out if they choose not to pay the extra fees.

#### 15. ACCOMMODATION

Students arriving in homestay or residence between 22.00-08.00 may be asked to book alternative accommodation in a hotel on their first night due to late/early arrival at accommodation. Some accommodation options may charge late arrival surcharges. This information is available at the time of booking. A refundable housing deposit may be charged on arrival to students taking residential accommodation.

Please note, deposit fees vary by school location and the fee and procedure are listed in the Residence factsheet. A partial week between 3 and 6 nights will be charged as 1 week's accommodation. Stays of 1 or 2 nights, are subject to availability and nightly pricing will apply. Where possible special dietary requirements will be accommodated. Availability and any applicable fees will be confirmed upon request.

EC may use carefully selected partners to house students with suitable Homestay providers. Should EC receive positive visa application results fewer than 7 working days prior to arrival, EC reserves the right to offer alternative accommodation, which may incur additional charges.

Should the arrival day be postponed due to delayed visa applications EC cannot guarantee the original accommodation allocation. Should EC have incurred any charges in reserving the accommodation for the student due to changes in visa status EC reserves the right to pass these charges on.

### 16. ACCOMMODATION FOR MINORS (UNDER 18)

Minors are required to book a homestay with EC for the duration of their stay until they turn 18. Exceptions will only be made where minors stay in accommodation with their parents or legal guardians 25 years of age or more (as appointed and confirmed through the parental consent form provided). Students booked on an adult course and not traveling with a parent or guardian and arriving or departing between 20:00 and 8:00 are required to purchase transfers through EC.

#### 17. LOCAL TAXES

Local taxes may apply to a student's booking and will be clearly displayed upon invoicing.

#### 18. SUPERVISION

Please note EC does not provide supervision for students who book an adult course. All students under 18 will be required to complete a parental authorisation form prior to arrival. Please speak with your booking contact for more details.

#### 19. ATTENDANCE

EC requires that students maintain an attendance level of a minimum of 80% (85% in Ireland). Any missed lessons will not be made up.

#### 20. EXPULSION

EC reserves the right to expel students for unacceptable or unlawful behaviour or lack of attendance. No refund will be given and any unpaid fees become immediately payable. Repatriation is at student's own expense. Students expelled from an EC course are no longer eligible for EC housing. Housing refund policies will apply.

EC has a zero-tolerance policy for discrimination, bullying and harassment in the workplace, the classroom or in the accommodation; Discrimination, bullying and harassment of any kind is unacceptable, against the law, and will not be tolerated.

EC expects students to behave in a manner that is considerate of those around them. Inappropriate conduct includes, but is not limited to:

- disruptions to the learning environment (i.e. use of profanity, harassment, etc.);
- deliberate destruction, misuse, or theft of EC property or the property of fellow classmates;
- violence or threats of violence towards persons or property of students or school staff;
- 4. improper use of email or Internet access;
- failure to comply with copyright laws and 6) use of drugs (including marijuana where legal) or alcohol on EC premises and/or when underage.

## 21. PHOTOGRAPHY & FILMING

Students agree that photographs, videos, artwork or other works, as well as recorded or written testimonials; may be used, stored or transferred internationally by EC, or by a third party agent, for promotional purposes

including printed and online marketing materials and on any social media network without further consent or notification. If students do not wish to participate, EC will respect their wishes but it is the student's responsibility to absent themselves from the photograph/video.

#### 22. DATA PROTECTION

Any information provided to EC may be held on computer and shall be used in accordance with its data protection registration and the national data protection laws applicable. EC may disclose appropriate personal data, including sensitive personal data of a medical nature, to relevant EC staff and third parties where there is a legitimate need or obligation to do so and where disclosing the information and the manner of disclosing the information complies with national privacy laws. We will not share sensitive information about students with any third party, including parents, legal guardians, caregivers, next of kin, or relevant government agencies without the student's consent unless there are reasonable grounds to believe the health, safety and/or welfare of the student and/or others is at risk, if any identified special needs are affecting the student's ability to participate, learn and achieve in an EC programme and/or where the law requires us to do so. Privacy policy can be found here https://www.ecenglish.com/en/privacy-policy.

#### 23. HEALTH DECLARATION

At the time of booking, it is recommended that students choose to disclose any mental or physical illness, allergy, disability or condition that may interfere with their ability to successfully complete their programme, that may impact the wellbeing of any other student or staff member, that may require monitoring, treatment or emergency intervention during the student's period of enrolment, or that may require special accommodation.

EC will not discriminate on the basis of any above-mentioned conditions and will provide reasonable accommodation to meet all students' needs. Nevertheless, EC reserves the right to terminate a student's enrolment if the student's participation represents a risk to their own, other students' or staff members' health and safety, or if, notwithstanding reasonable accommodations, in the opinion of EC, the student's physical or mental condition makes the student unable to successfully complete their programme. Refunds will be provided based on refund schedules as per terms and conditions. Where it is a mandatory requirement, EC may ask for evidence of a valid Covid vaccination certificate as part of the booking confirmation process.

#### 24. DAMAGE TO PROPERTY

Students must pay the full cost of any damage they cause to property. Damage deposits may apply to certain accommodation options. These are payable upon arrival, or the first day of school.

#### 25. INSURANCE

## ${\bf Student\,Insurance\,is\,available\,from\,EC:}$

UK, Ireland and Malta: Combined health and travel insurance. Cape Town: Health insurance only

For detailed information on the insurance policies above, please refer to your EC contact or the EC Partners Site. Students are not required to have insurance purchased from EC, but must have health, accident and travel insurance while attending any programmes.

#### 26. LIABILITY

EC and its staff and representatives will not be liable for loss, damage or injury to persons or property howsoever caused, except where liability is expressly imposed by law. EC will not be liable in the event that any service contracted to be supplied by EC becomes impossible to supply for any reason or any cause outside the control of EC.

## 27. FORCE MAJEURE

EC shall not be responsible for any failure to comply with any of its obligations if the failure is occasioned by any cause beyond EC's reasonable control and despite the exercise of reasonable diligence and without incurring additional costs, cannot be prevented or avoided. Force majeure events shall include but shall not be limited to, act of government, war, threat of war, riot, civil strife, general labour disturbance, such as a boycott, strike, lockout, or go slow' directives', terrorist activity, natural or nuclear disaster, unusually adverse weather conditions, closure of an EC Centre, infectious diseases, viruses, plague, epidemic or pandemic health crises (caused by viruses such as Ebola, H1N1, H5N1, Zika, COVID-19, and other communicable diseases), or any action taken by a government or public authority, including prohibition of entry into a country or region of a country, promulgation of quarantine measures, ordering the "lockdown" of the whole or part of a country.

It is acknowledged that the epidemic health crisis in connection with COVID-19 and any related quarantine and actions of a governmental authority shall be considered a force majeure event for the purpose of these EC Terms and Conditions, even though the health crisis has arisen prior to the effective date.

## 28. AGENTS

 ${\sf EC}$  Terms and Conditions are applicable to all students and agents.

## 29. VALID PRICES

Prices are valid for start dates from 1 January 2022. Prices are subject to change without notice and will be confirmed upon invoicing. EC cannot be held responsible if incorrect pricing is quoted by a third party.

## 30. TERMS AND CONDITIONS

The current EC Terms and Conditions supersede any previous Terms & Conditions that were applicable at the time of student's booking. The most up to date terms and conditions can be found at www.ecenglish.com.



## **EC VIRTUAL**

#### 1. PAYMENTS

Payments may be made by bank transfer or credit card and must be received in full 3 working days prior to the course start date. A one-week tuition deposit must be paid immediately upon booking by credit card or by bank transfer. No new bookings will be received after Wednesday for programs starting the following Monday. A booking confirmation will only be sent when the full payment has been received. Bank details are provided on the invoice. Payment must include all bank transfer charges (including intermediary bank charges).

## 2. REFUND AND CANCELLATION FEES

- If EC cancels a programme after a student's enrolment, EC will refund all monies already paid.
- All refunds are made to the original fee payer.
- Once eBooks have been issued, the materials fee becomes non-refundable.
- Refunds will be made within 45 calendar days of the documented date of cancellation

#### Course cancellation prior to the course start date

To students cancelling 14 days or more prior to the course start date, EC will refund fees received in full.

Students who are cancelling or postponing in less than 14 days prior to the course will be charged a cancellation fee equivalent to 1 week of tuition.

#### Course cancellation, reduction after the course start date

After the start date of a student's course, any lesson not attended or entered late, hours reduced, cancelled or shortened, at the student's request, are non-refundable. Should a student's personal schedule change, students may take a break from their studies or request a change of time zone by the Wednesday before the desired changes.

For any lessons missed due to technical issues originating from student's internet connection or faulty equipment, EC will not refund, reduce the fees, credit or offer additional lessons.

Should a student enrolled in the EC Virtual University Pathways Program achieve the required level for university placement before the completion time estimated at the time of booking, the student may be eligible to receive full refund for any cancelled weeks. Eligible students must have an established study plan at the time of booking to qualify and students who change their target level during the program are not eligible.

In the unlikely event that EC would be responsible for technical difficulties obstructing student's ability to follow the lessons, a credit will be issued to the student for the missed lessons.

### 3. CHANGES TO ENROLMENT

EC reserves the right to charge an administration fee of 50EUR/CAD/AUD each time the course is changed after EC has confirmed the initial enrolment. No changes can be made to a student's program once a week has started. A downgrade in course type after booking is considered a cancellation and the same refund policies will apply.

All One-to-One lessons require 72 hours' notice for postponements. If notice received in less than 72 hours, the lesson will be charged in full.

### 4. PUBLIC HOLIDAYS FALLING ON A WEEKDAY

**Public Holidays:** New Year's Day, Good Friday, Easter Monday, Christmas Day and Boxing Day

Any public holidays that occur during a student's program will appear on the booking confirmation and there is no refund for lessons missed due to a public holiday.

All published course start dates fall on a Monday; however, if this day is a public holiday, the course will begin on the following working day.

#### 5. LEVEL OF ENGLISH/FRENCH?

If a student does not have the minimum level of English/French required to follow a specific course, as determined by EC's Placement Test, EC reserves the right to move the student to an appropriate course for their level.

## 6. VIRTUAL CLASS INFORMATION

Courses run from Monday to Friday and are scheduled in chosen times zones. EC reserves the right to change the timetable structure.

One-to-One lessons are dependent on the availability of teachers and will be scheduled accordingly.

One-to-One lessons reserved with less than 72 hours' notice may not be accommodated.

#### PHOTOGRAPHY/FILMING & RECORDING

Students agree that photographs, videos, artwork or other works, as well as recorded or written testimonials; may be used, stored or transferred internationally by EC, or by a third party agent, for promotional purposes including printed and online marketing materials and on any social media network without further consent or notification. If students do not wish to participate, EC will respect their wishes but it is the student's responsibility to absentthemselves from the photograph/video. Online lessons may be recorded for quality and training purposes.

Students also agree to ensure that their webcam is switched on throughout each lesson.

#### 8. DATA PROTECTION

Any information provided to EC may be held on computer and shall be used in accordance with its data protection registration and the national data protection laws applicable. EC may disclose appropriate personal data, including sensitive personal data of a medical nature, to relevant EC staff and third parties where there is a legitimate need or obligation to do so and where disclosing the information and the manner of disclosing the information complies with national privacy laws. We will not share sensitive information about students with any third party, including parents, legal guardians, caregivers, next of kin, or relevant government agencies without the student's consent unless there are reasonable grounds to believe the health, safety and/or welfare of the student and/or others is at risk, if any identified special needs are affecting the student's ability to participate, learn and achieve in an EC programme and/or where the law requires us to do so. Privacy policy can be found here https://www.ecenglish.com/en/privacy-policy.

#### 9. LIABILITY

EC and its staff and representatives will not be liable for loss, damage or injury to persons or property howsoever caused, except where liability is expressly imposed by law. EC will not be liable in the event that any service contracted to be supplied by EC becomes impossible to supply for any reason or any cause outside the control of EC.

#### 10. FORCE MAJEURE

EC shall not be responsible for any failure to comply with any of its obligations if the failure is occasioned by any cause beyond EC's reasonable control and despite the exercise of reasonable diligence and without incurring additional costs, cannot be prevented or avoided. Force majeure events shall include but shall not be limited to, act of government, war, threat of war, riot, civil strife, general labour disturbance, such as a boycott, strike, lockout, or 'go slow' directives', terrorist activity, natural or nuclear disaster, rolling blackouts, cloud computing outages, cyber-attacks, unusually adverse weather conditions, closure of an EC Centre, infectious diseases, viruses, plague, epidemic or pandemic health crises (caused by viruses such as Ebola, H1N1, H5N1, Zika, COVID-19, and other communicable diseases), or any action taken by a government or public authority, including prohibition of entry into a country or region of a country, promulgation of quarantine measures, ordering the "lockdown" of the whole or part of a country.

It is acknowledged that the epidemic health crisis in connection with COVID-19 and any related quarantine and actions of a governmental authority shall be considered a force majeure event for the purpose of these EC Terms and Conditions, even though the health crisis has arisen prior to the effective date.

## 11. AGENTS

EC Terms and Conditions are applicable to all students and agents.

## 12. VALID PRICES

Prices are valid for start dates from 01 January 2022. Prices are subject to change without notice and will be confirmed upon invoicing.

## 13. UPDATES TO TERMS AND CONDITIONS

All Terms and Conditions are subject to change. The most up to date terms and conditions can be found at www.ecenglish.com.